

Medical Alert
Important Information to Understand Before Deployment or
Travel Overseas

International SOS Assistance
Emergency Assistance While Traveling Abroad



PROVEN ASSETS.
FUNDAMENTAL VALUE.

International SOS (IntISOS)

- **IntISOS is the world's leading provider of medical assistance, international healthcare and security services**



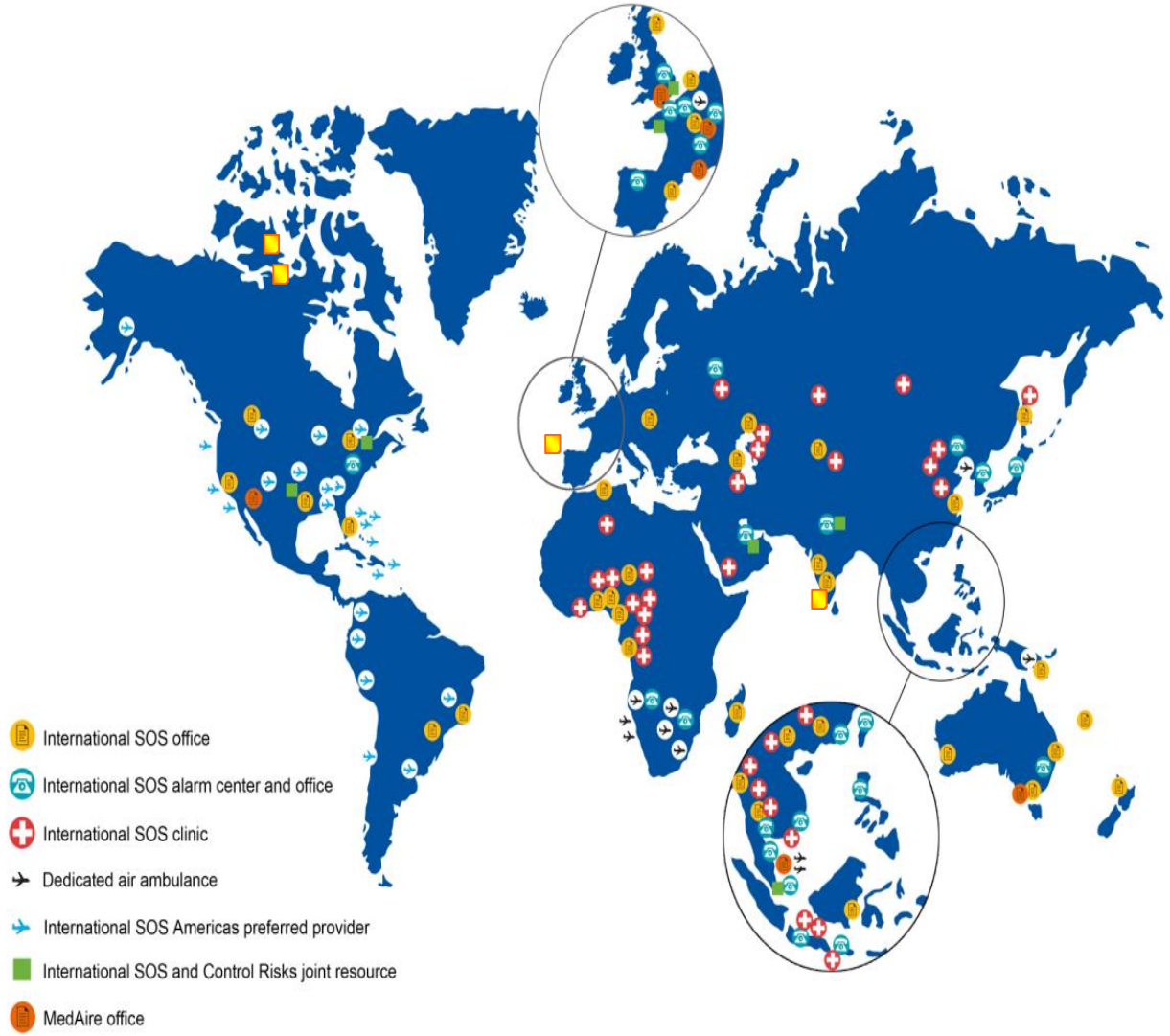
"From the beginning, our company was founded on the principle of putting the member first. Our teams work closely together so the customer is at the heart of every decision."

- Nick Peters, CEO, Americas Region, International SOS

IntISOS Worldwide Expertise and Accessibility

International SOS Global Footprint

- 11,000 employees
- 1,200 doctors
- 200 security specialists
- 27 assistance centres
- 46 clinics
- 79,000+ providers
- 4.9 million cases/year
- 10 dedicated air ambulances
- 99+ languages supported



IntlSOS and Freeport-McMoRan

- IntlSOS has been the medical provider of choice for Freeport-McMoRan since the mid 1980's
- Freeport-McMoRan works closely with IntlSOS to ensure employees and dependents who travel or reside outside of their home country have access to the best available emergency medical and security services 24 hours per day, 365 days per year
- IntlSOS is available to ensure your health and safety are taken care of before, during, and after your trip or stay abroad
- IntlSOS provides Freeport-McMoRan employees with a dedicated emergency hotline to initiate immediate resolution for medical or security issues



IntlSOS Business Traveler Membership Services

IntlSOS services include:

- 24-hour world-wide response capability
- Referrals to the most appropriate medical and security providers
- Ground ambulance transport to nearest center of medical excellence
- Arrangement of hospital admission including guarantee of payment
- Emergency evacuation to nearest center of medical excellence or safe zone
- Medical management throughout, including liaison with employer and family
- Repatriation to home or country of residence after care is provided

IntSOS Business Traveler Membership Services

- Online medical and security alerts, reports, country and city guides
- Assistance with obtaining medication and medical supplies
- Legal referrals
- Emergency message transmission
- Translation and interpreters
- Lost document advice and assistance
- Cash advances (in emergencies)
- Repatriation of mortal remains

IntISOS Remote Site Services for Freeport-McMoRan

- **IntISOS provides on-site healthcare services to some Freeport-McMoRan overseas operating sites**
 - **Cerro Verde**
 - **Exploration camps**
 - **PTFI**
- **Prescription drugs available at IntISOS clinics operated at Cerro Verde and PTFI operations**
- **Basic and emergency dental services available at IntISOS clinics**
 - **All impending dental work should be taken care of before deployment**

IntlSOS Services Misconception

- **IntlSOS is not an insurance provider**
 - **IntlSOS is just the coordinator of medical and security assistance as well as evacuation services**
- **IntlSOS will only issue a guarantee of payment for services as approved by Freeport-McMoRan**
 - **IntlSOS then coordinates with UnitedHealthcare Global Expatriate Insurance Plan to pay for covered medical services outside of the U.S.**

When to Contact IntlSOS

Before you travel

- Review online Country Medical Guides, Travel Security and/or Country Risk Forecast for your destination
- Call Assistance Center to ask about specific medical or security concerns (Pre-departure briefing)
- Subscribe to medical, travel and/or risk email alerts through your IntlSOS [online portal](https://www.internationalsos.com/MasterPortal/default.aspx?membnum=11BCPA000119), (<https://www.internationalsos.com/MasterPortal/default.aspx?membnum=11BCPA000119>)

While you're away

- Call an Assistance Center if you have a medical or travel security concern
- Call an Assistance Center if you need to find a medical service such as doctor, clinic or dentist
- **Call IntlSOS to arrange hospital admission and payment of medical expenses**

In an emergency

- **You or someone on your behalf call** an Assistance Center immediately
- Advice will be provided and arrangements of necessary services will begin
- Emergency medical care or security support will be coordinated
- **You should also call the local Freeport-McMoRan site HR Manager for additional assistance**

After your trip

- Call an Assistance center if you don't feel well
- Immediate advice will be provided
- IntlSOS can assist with arranging follow-up care or hospital admission, if required

HOW IT WORKS

Typical Case



TRAVELLER BECOMES UNWELL IN PERU AND CALLS INTERNATIONAL SOS ASSISTANCE CENTRE via APP BUTTON.



ASSISTANCE CENTRE DOCTOR ASSESSES TRAVELLER. MEDICAL ADVICE IS PROVIDED. LOCAL MEDICATION AVAILABILITY & TRANSLATION SUPPORT IS GIVEN.



TRAVELLER IS DIRECTED TO NEAREST VERIFIED MEDICAL PROVIDER & PAYMENT IS ARRANGED.



THE CASE IS FOLLOWED IN ITS ENTIRETY. FINAL UPDATE GIVEN TO INVESTED PARTIES. FREEPORT INTERNATIONAL HR AND CORPORATE HR INFORMED. TRAVELLER COMES HOME SAFE AND HEALTHY.



ASSISTANCE CENTRE FOLLOWS UP WITH THE TRAVELLER, COMPANY, INSURER, & PROVIDER. ALSO ASSIST WITH NECESSARY TRAVEL CHANGES.



COMPANY INSURER IS NOTIFIED OF THE INCIDENT. AT COMPANY'S REQUEST, INTERNATIONAL SOS DOCTOR SPEAKS TO MANAGER RE CASE



IntlSOS Contact Information

- **Call** the dedicated Freeport-McMoRan Hotline number on your IntlSOS Contact Card **anytime:**

+1 (215) 942 - 5500
- Or call the alternate IntlSOS Assistance Center numbers listed on your IntlSOS Contact Card
- Or quick dial IntlSOS for immediate help **with IntlSOS App**



International SOS **Control Risks**

Call for medical or security assistance 24/7/365 (call collect where available)

Freeport-McMoRan Emergency Hotline: +1 215 942 5500

Membership No: 11BCPA000119	Alternative Alarm Centre Phone Numbers:
Freeport-McMoRan Inc.	Johannesburg: +27 11 541 1300
Corporate Comprehensive Access Membership	Jakarta: +62 21 750 6001
	London: +44 208 762 8008



International SOS **Control Risks**

 Please have the following information available when calling:

- Employee ID
- Freeport-McMoRan work location division/subsidiary name
- Employee status
- Indicate if you are at a job site or travelling

Please use the QR code above to download our free Assistance app.

IntISOS Assistance App

Download now: app.internationalsos.com

- IntISOS Assistance App is available as part of Freeport-McMoRan's membership
- Includes quick dial information for immediate help
- Country and security alerts for each country
- Download app today!
 1. Go to the Freeport-McMoRan Afaria App store (employees) or your cell phone's application store
 2. Search for the "International SOS" app
 3. Use Membership Number 11BCPA000119 to login after install
 4. Say "YES" to all push invitations



IntlSOS Online Portal

IntlSOS Freeport-McMoRan online portal -

<https://www.internationalsos.com/MasterPortal/default.aspx?membnum=11BCPA000119>



The screenshot shows the IntlSOS Freeport-McMoRan online portal. The browser address bar displays the URL: <https://www.internationalsos.com/MasterPortal/default.aspx?membnum=11BCPA000119>. The page features the Freeport-McMoRan logo and the text "Employee Travel Assistance Program". A "Medical & Security Alerts" section shows a notification for the Solomon Islands dated 5/7/2015 10:39:00 AM, stating "No reports of casualties, damage following strong offshore earthquake: tsunami". A search bar is available for finding a country or disease. The left sidebar contains links for "Country", "Language", "Disease & Prevention", "Travel Advice", "Security Advice", "Email Alerts", and "Print/Email Report". The main content area includes a message about the website's availability in Spanish, an "Ebola update" link, and a "Welcome to the Freeport-McMoRan Global Assistance Program" section. The right sidebar features a "Download the Assistance App" button, a "Keep this card handy as you travel" section with a "Control Risks" button, and a "Print Card" option. The bottom of the page shows a taskbar with various application icons and the system clock indicating 3:01 PM on 5/7/2015.

Freeport-McMoRan HR Assistance

- **In addition to calling IntISOS you should also contact the local site HR Manager for additional assistance and support**
- **IntISOS will inform International HR (or Corporate HR if traveling on business) that you have contacted IntISOS for emergency assistance**
 - **Notification of case only – no medical information transmitted**

El Abra, Chile HR Contact

- **Enrique Aguilar Mesa**
 - **El Abra HR Manager**
 - **+56 2818721 office**
 - **+56 9 6917 6093 mobile**
 - **Eaguilar@fmi.com**



Santiago, Chile HR Contacts

- **Francisca Morales**
 - **FMSA Santiago**
 - **+56 9 956491142 mobile**
 - **+56 2 2873 1041 office**
 - **8 873-1041 interoffice**
 - **fmorales2@fmi.com**
- **Reinaldo Montecinos**
 - **FMSA Santiago**
 - **+56 9 47709142 mobile**
 - **+56 2 28731228 office**
 - **rmonteci2@fmi.com**



Cerro Verde, Peru HR Contact

- **Juan Manuel Villanueva Soto**
 - **HR Manager**
 - **Cerro Verde Operations**
 - **+51 54 381515 ext. 2276 office**
 - **+51 959 86 1133 mobile**
 - **jvillanu@fmi.com**

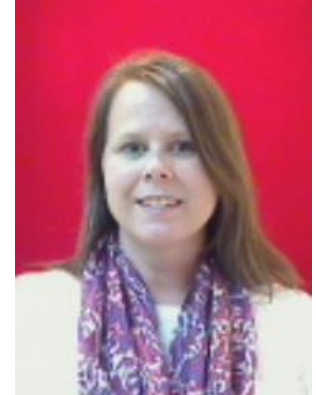


Stowmarket HR Contact

- **Mike Brewer**
 - **HR Manager**
 - **Stowmarket**
 - **+44 (0) 781 016 8121 cell phone**
 - **+44 (0) 1449 674431 ext 905 office**
 - **mbrewer1@fmi.com**

PTFI Expat HR Contacts

- **Deanne Willingham**
 - **Manager, Corporate Planning and Integration**
 - **+62 901 464 343 office**
 - **8 546 8121 site office dial**
 - **+62 812 407 9595 1 mobile**
 - **pwilling@fmi.com**
- **Jeff Thompson**
 - **Gen. Supt. Business Planning & Analysis**
 - **+62 901 46 8121 office**
 - **8 546 8121 site office dial**
 - **+62 812 4709 7414 mobile**
 - **jthompso5@fmi.com**



Prepare before you leave - Expatriate/Traveler Responsibilities

■ Your pre-departure checklist

International SOS card in my wallet

Program an assistance centre number into my mobile phone

Download the assistance app on your phone and your spouse's

Visit the International SOS portal review country/city information

Make sure you have IntlSOS and your HR Manager contact information available with you at all times

Sign up for email alerts

Call an assistance centre for a travel brief

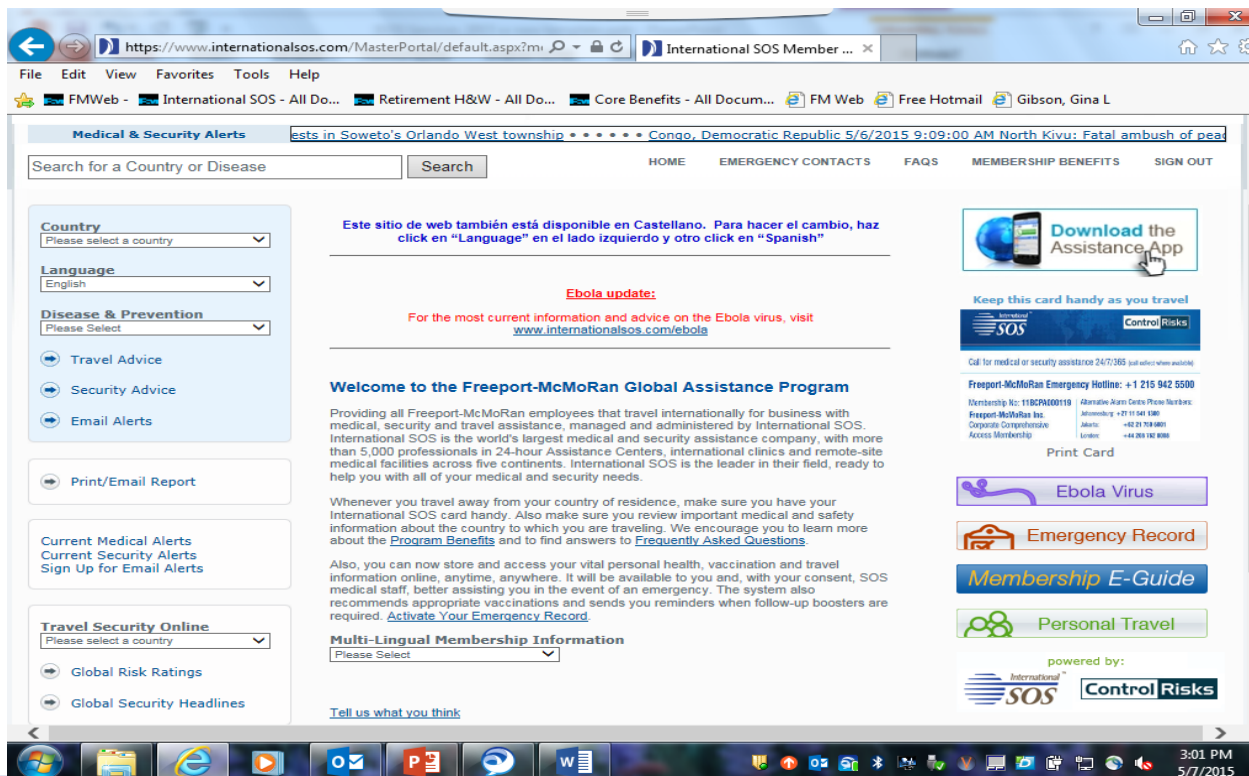
Expatriate/Traveler Responsibilities

Keep FM Travel Center advised of ALL your travel plans

- **Keep your personal travel profile in Concur up-to-date**
- **Reservations through FM Travel are transmitted to IntISOS every 3 hours**
- **Self reservations in Concur are also transmitted (Concur is part of the FM Travel Center System)**
- **Self reservations are currently limited to domestic bookings**

IntlSOS Personal Travel Coverage

- IntlSOS benefits are available for personal trips with discounted rates.
 - Personal Travel link on IntlSOS portal -
(<https://www.internationalsos.com/MasterPortal/default.aspx?membnum=11BCPA000119>)



If the unthinkable happens.....IntlSOS will

Monitor your condition and give advice

Handle all logistics

Evacuate you to a centre of medical excellence

Evacuate you to a safe area

Help with your family

Keep you informed every step of the way

Coordinate payment of medical fees when approved



Questions

For IntlSOS medical services contact Gina Gibson or Bronwyn Romano:

ggibson1@fmi.com +1 602 366 7483 or 836-67483

bromano@fmi.com + 504 582-1703 or 8 582 1703

For IntlSOS security questions contact Jochen Gliss:

jgliss@fmi.com +1 602 366 7881 or 836-67881



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